

OFFICE OF THE OMBUDSMAN

Islamabad

FORM OF ORDER SHEET

Complaint No. FOH-ONL/0000122/21

Serial No. of Order of Proceedings	Date of order of Proceedings	Order of other proceedings with Signature of Federal Ombudsman			
		TITLE:	MARYAM LIAQUAT	VS	SHAHID IQBAL
		Department: PAKISTAN POST FOUNDATION, ISLAMABAD			
1	2	3			
	04-04-2022	<p>Complaint No. <u>FOH-ONL/0000122/21</u></p> <p>Complainant Ms. Maryam Liaquat and accused Shahid Iqbal are employees of Pakistan Post Foundation. Accused took over MD Pakistan Post Foundation (PPF) on 22-01-2022. It is stated that he was picked up out of a panel of Postal Group Officers by the Secretary Ministry of Communication, by giving him a challenging task to operationalize digital franchise post offices to the optimum level and to refurbish and reinvigorate the organization. It is the view of the Senior General Manager of the Foundation that the accused on assuming the new assignment, brought about radical changes and reforms, tried to inculcate and, imbibe discipline among staff members and introduced friendly but performance based culture in the organization.</p> <p>And that the performance and efficiency demonstrated by the accused Shahid Iqbal was acknowledged and appreciated by Federal Minister for Communication, Secretary Communication and director general Pakistan Post/Chairman (PPF).</p> <p>In the above background, it so happened that on 21-10-2021 this forum received a complaint on behalf of Ms. Maryam Liaquat wherein she</p>			

		<p>alleged sexual harassment at the hands of the accused Shahid Iqbal. It was alleged by the Complainant that she was asked by the accused to wear a short shirt and to accompany him to Lahore on 5th July, 2021. The Complainant further alleged that subsequently the accused started touching her body, shoulders and back and he also caught hold of her hand. That she narrated the incidents to the senior general manager who assured her that things would be normalized soon.</p> <p>Accused in his defense statement refuted all the allegations of the Complainant submitting that the allegations against him were absurd, and premeditated attempt to deter him from institutional reforms and organizational discipline that he enforced since joining the organization. He further submitted that the allegations in the complaint had been actuated out of sheer malafide and was a calculated attempt to blackmail the accused. That the Complainant signed service contract on 01-03-202 for appointment as associate but was also performing the additional duty of PA to MD (PPF). That she was not found competent and was consequently banned from entering into the office of the SyntecX Global (Pvt) Limited. That due to rude and impolite attitude of the Complainant a formal inquiry was conducted and upon the receipt of the report she was ordered to relinquish the additional charge of PA to MD and warning letter was issued to her on 15-10-2021.</p> <p>That the Complainant lady in her way felt annoyed and started clamouring that she was wrongly shifted and that she wanted to go back on her previous seat, come what may.</p> <p>That, thereafter, the Complainant invented the instant complaint which was far for removed from truth and real facts.</p> <p>To probe into the matter at this forum to unearth the truth senior management of the organization was summoned. Accordingly Mr. Muhammad Najeeb, Senior General Manager, Ms. Aimon Ilyas,</p>
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